

MINUTES

Placer County Systems of Care
Network Provider Relations Committee Meeting
Facilitator: Twylla Abrahamson
March 14, 2012

Attendees: Twylla Abrahamson, Cami Burke, Debbie Campbell, Wally Keller, Jamie Lynn, Dee Turner, Jerry Watkins

Announcements/Information:

- Provider Liaison changes:
Tom Lind is moving out of the Provider Liaison role and Michelle Johnson is stepping in. Tom has accepted a Program Manager position in our Children's System of Care.
- Debbie Campbell announced that Sierra Mental Wellness selected Jan Phillips, PsyD as their new clinical director. She brings an array of clinical experience with her to SMWG.
- Network Connection Newsletter: Please submit your articles for our upcoming newsletter by 03/23/12. You may send those to Tom Lind's attention at TLind@placer.ca.gov

Discussion/Action items:

- Termination Reports:
Often times when a client drops out of treatment Network Providers do not send in a termination report. However, it is tremendously important that the case manager get that information. The same form (CARE009) used to request a reauthorization of services is used as a termination report, just select the appropriate box at the top of the form. The CARE009 incorporates all necessary information such as closing diagnosis and treatment client goals. This form as well as other pertinent forms is available on the Managed Care website.
- Measureable goals demonstrating progress:
In terms of what Medi-Cal requires in order to continue authorizing services, the client must be shown to be making progress. If the client is not benefiting from the current treatment plan then the therapist must document what steps are being taken to change the treatment plan. Medi-Cal auditors will disallow claims where the client has been treated for an extended period of time with no documented improvement. The County in turn would disallow the therapist's claims. The way to avoid this problem is to have measurable goals to start with.
- Signed assessments and treatment plans:
If you receive an assessment from a case manager that is not signed please notify them so that they can correct that omission. If you have a problem getting the assessment signed and do not know who the case managers' supervisor is please notify your Provider Liaison, Michelle Johnson (530 886-1854) so she can assist in resolving the issue. We want to make sure that your records are as audit proof as ours.

It is important to have the client assist in the development of their treatment plan and one of the ways that you can show that they have done that is by having their signature on the plan.

- **Budget Update:**

We are expecting to see an increase in referred business to Network Providers for several reasons. First, we feel that the economic decline is starting to show its impact on formerly stable individuals, and second because over the last several years the number of Network Providers has declined for various reasons.

- **Realignment:**

For the County, realignment has been a huge change. AB109, which moves non-violent, non-sexual, non-serious offenders into county jails, has had a huge impact not only on the Justice system but also on how the physical and mental health needs of these prisoners is handled over the long term. Realignment has also impacted every single Child Welfare and Mental Health funding stream which the general public is not hearing about.

Other:

Check the Managed Care Unit website for the E-Learning link which will show trainings available to providers.

Next Meeting:

Our next meeting will be June 13, 2012 from 10:30 to 12:00 in the CSOC Boardroom at 11716 Enterprise Dr., Auburn. All providers are welcome to attend.